

City Development Quarter 4 Performance Report 2006/07

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Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 31st March 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-216a CP-EN50	Number of sites of "potential concern" (within the Local Authority area) with respect to land contamination	Contaminated Land	Annually No.	Rise	682.00	2,466.00	1,687.00	1,687.00	↑	No information supplied by the Audit Commission	2593.00	4	No concerns	350 sites were carried forward from 2005/06 BVPI 216a figure. No additional sites were recorded in the 1st and 4th quarters of 2006/07. An additional 150no. and 430no. sites were recorded in the 2nd and 3rd quarters, respectively
BV-216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all "sites of potential concern"	Contaminated Land	Quarterly %	Rise	13.30	6.10	6.70	6.10	↓	9.00	14.38	3	No concerns	It should be noted that in 2006/07, 516 sites were dealt with compared to only 332 only sites in 2005/06. This represents an additional workload of 184 sites.
CP-ED50	Increase the proportion of businesses who say they are satisfied that the Council and its partners are helping to create a good business environment in Leeds	Economic Development	Annually No.	Rise	54.20	54.20	39.90	39.90	↓	N/A	N/A	N/A	No concerns	In 2006 116 companies out of a total of 1600 Chamber members responded to the survey this gives a response rate of 7.3% which is slightly lower than the 8.6% in 2005. However, in both instances the response rate can be seen to be particularly low. Furthermore considering that there are 18,215 VAT registered businesses in Leeds, with an estimated total of 43,000 enterprises, the validity of the findings is questionable. A report is being prepared that will present a number of options to address how data are collected for this indicator. The report is due to be completed in June.
CP-ED52	Increase the number of international students enrolled at the City's universities	Economic Development	Annually No.	Rise	8,960.00	Year on Year Increase	8,000.00	8,000.00	↓	N/A	N/A	N/A	No concerns	Data for academic year 2005/6 collected by the Higher Education Statistics Agency (HESA). The figure shows a drop in numbers of 960 from 2004/05. It would be impossible for the council to take any actions to influence the outcome of this indicator. One reason for the decrease in student numbers is due to the way in which the statistics are collected. HESA discount both exchange students and those who study their courses outside of the UK. Both LMU and Leeds University in recent years have started to delivery courses in other countries including China.
CP-ED53	Achieve recognition in the European Cities Monitor as an important business location	Economic Development	Annually No.	Rise	3.00	Year on Year Increase	28.00	28.00	↑	N/A	N/A	N/A	No concerns	In previous years Leeds has only ranked 3rd in a secondary list of 'other' cities with which business leaders were familiar. For the first time in 2006 Leeds broke into the top 33 list of the best cities in Europe to locate a business and therefore the ranking of 28th reflects a significant increase on previous years.
CP-ED55	Increase the number of trips (inward and outward) made on scheduled services from and to Leeds Bradford International Airport	Economic Development	Quarterly No.	Rise	2,165,435.00	Year on Year Increase	2,393,851.00	2,393,851.00	↑	N/A	N/A	N/A	No concerns	Year to date figure (Q4) 2,393,851. Q3 figure revised to 524,681 on receipt of confirmed numbers. Due to seasonality, it is more useful to compare each quarter with its equivalent in the previous year. The passenger numbers in Q4 have increased by 9% compared to the same period in 2006. Passenger numbers in 2006/07 have increased by 10% on previous year.
CP-JS55	Increase the percentage of the population of working age qualified to NVQ level four and five	Economic Development	Annually %	Rise	27.50	25.00	26.20	26.20	↓	N/A	N/A	N/A	Some concerns	The availability of data for this indicator is sporadic. At April 2007, the latest available information is for January to December 2005. It is planned to continue reporting against this indicator, despite the erratic flow of data.
LKI-ED10	Regeneration Support Projects- investment secured from private sector/ public grants by current projects	Economic Development	Annually £	Rise	365.40	197.00	253.38	253.38	↓	N/A	N/A	N/A	No concerns	Actual return consists of: Renaissance Leeds - £ 2,137,000 PPPU - £133,662,000 Property Services - £117,580,000 Total - £253,379,000
LKI-ED11	Total number of companies assisted through business grants (all funding streams)	Economic Development	Annually No.	Rise	194.00	200.00	92.00	92.00	↓	N/A	N/A	N/A	No concerns	
LKI-ED12	Total number of new jobs created through Leeds City Council's Business Grant Programme	Economic Development	Annually No.	Rise	157.00	100.00	132.00	132.00	↓	N/A	N/A	N/A	No concerns	
LKI-ED13	Increased business sales through Leeds City Council's Business Grant Programme	Economic Development	Annually £	Rise	17,035,870.00	250,000.00	25,336,204.00	25,336,204.00	↑	N/A	N/A	N/A	No concerns	
LKI-ED3	Assisting local and new companies to invest in Leeds: Total number of enquiries dealt with	Economic Development	Annually No.	Rise	2,083.00	2,000.00	2,277.00	2,277.00	↑	N/A	N/A	N/A	No concerns	The target for 2006/07 was raised to 2,000 (previously 1,400) to reflect trends in recent years, notwithstanding the fact that the number of enquiries received is influenced by many factors outside the control of the Development Department. The second quarter of the year was exceptionally good, which counteracted slightly disappointing third and fourth quarters. The number of enquiries received was 9.3% higher than the number received in 05-06. The number of online enquiries received has increased by 33% whereas the number of direct enquiries received has fallen by 33%. The trend, therefore, is towards an overall increase, but also towards a marked increased in the use of the online service. The end of year result is 13.9% above target and 9.3% above the previous year's result. Given the fact that the number of enquiries received is influenced by the state of the national/global economy, it is felt that the 2006/07 target of 2,000 enquiries is a suitable target for 2007/08. If the target is exceeded again, then the target for 2008/09 will be reviewed accordingly.

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BV-106 CPA-E23	Percentage of new homes built on previously developed land	Planning	Monthly %	Rise	96.10	90.00	97.00	97.00	↑	96.74	95.05	4	No concerns	Figures to end of March are 3523 out of 3635 brownfield housing completions (gross)
BV-109a CP-PL50, CPA-E2	Percentage of planning applications determined in line with the Government's new development control targets to determine a) 60% of major applications in 13 weeks	Planning	Monthly %	Rise	53.30	60.00	61.00	61.00	↑	74.90	64.73	7	No concerns	Senior Technical Officers to be appointed to undertake the complex major casework supported by some outsourcing, employment of freelance planners and overtime arrangements and providing administrative support to maximise the capacity of professional officers.
BV-109b CP-PL50, CPA-E2	Percentage of planning applications determined in line with development control targets to determine b) 65% of minor applications in 8 weeks.	Planning	Monthly %	Rise	70.70	65.00	69.90	69.90	↓	81.07	75.36	6	No concerns	It has been decided to focus on achieving planning decisions rather than year on year improvements. Consequently targets have been set to match and maintain the Government's published targets.
BV-109c CPA-E2	Percentage of planning applications determined in line with development control targets to determine c) 80% of other applications determined within 8 weeks	Planning	Monthly %	Rise	81.00	80.00	83.60	83.60	↑	91.39	85.46	7	No concerns	Targets have been set to match and maintain the Government's published targets.
BV-111 CPA-E3	Percentage of Planning applicants satisfied with the service received	Planning	Annually %	Rise	66.00	66.00	59.00	59.00	↓	80.00	69.29	8	No concerns	The focus has been on the quantitative aspects of service delivery to meet the BV109 targets, which are now stabilised. The service can now change emphasis to customer care improvements. Planned actions include additional resourcing within the service, improved levels of information to customers, web site development, customer focus groups and Chartermark applications..
BV-200a CPA-E41	Did the local planning authority submit the Local Development Scheme (LDS) by 28 March 2005 and therefore maintain a 3 year rolling programme?	Planning	Annually Yes/No	Yes	Yes	Yes	Yes	Yes	↔	No information supplied by the Audit Commission	N/A	N/A	No concerns	
BV-200b CPA-E44	Has the Local Planning Authority met the milestones which the current Local Development Scheme (LDS) sets out?	Planning	Annually Yes/No	Yes	No	No	No	No	↔	No information supplied by the Audit Commission	N/A	N/A	No concerns	
BV-200c	Did the local planning authority publish an annual monitoring report by December of the last year?	Planning	Annually Yes/No	Yes	Yes	Yes	Yes	Yes	↔	No information supplied by the Audit Commission	N/A	N/A	No concerns	
BV-204 CPA-E42	The percentage of appeals allowed against the authority's decision to refuse on planning applications	Planning	Monthly %	Fall	23.50	30.00	37.40	37.40	↓	25.00	28.51	7	No concerns	In the last month 4 out of 12 appeal decisions were allowed, contrary to the Council's decision to refuse. The decisions continue to be reviewed in depth with Area Planning Managers and (where appropriate) Plans Panels. Member training has been programmed and officer training is ongoing to ensure soundness in decision making. We will keep the situation under close review and identify any trends. Clearer policy guidelines for householder and garden development have been produced.
BV-205 CP-PL51, CPA-E43	Quality of the planning services checklist	Planning	Quarterly %	Rise	72.00	82.60	82.60	82.60	↑	100.00	90.74	8	No concerns	Previously the major driver in change for this indicator has been the Pendleton Survey, carried out each December. In December 2006 the survey was not carried out, hence there are no results to contribute to BV-205. It is expected that a PARSOL list of service criteria will be used instead, similar to that used for assessing the Planning Delivery Grant. We have asked for clarification from the Audit Commission due to the non-availability of Pendleton Survey results. When the position is clarified we will be able to report against BV-205. We are going to produce a development prospectus to provide a team development approach for the largest development proposals.
BV- 187 CP-RM54	Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	30.00	30.00	18.90	18.90	↑	12.00	27.13	6	No concerns	Condition surveys were carried on 50% of the footway network with hierarchy 1, 1a or 2 between 1/4/06 and 31/3/07 this data has been used along with survey data from the other half network to produce the PI using an accredited UKPMS software system. The improved performance on last year can be attributed to the targeted maintenance undertaken on the busiest footways within Leeds including Briggate and Commercial Street.
BV-100	Number of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive roads	Road Maintenance	Annually DAYS	Fall	0.00	0.40	2.92	2.92	↓	0.10	0.84	1	No concerns	Over the year there has been two major schemes which have contributed to the higher than targeted score. These are Stage 7 of the Leeds Inner Ring Road and the East Leeds Link Road which have contributed 384 days to figures used to calculate the BVPI. The service has also undertaken a major highway and bridge maintenance programme. Overall, closures have been kept to a minimum, conducive to carrying out the works in a cost effective manner. As this work will roll into 2007/08, the targets and tolerances for future years have been adjusted accordingly.

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BV-223 CP-RM50	Percentage of the local authority principal road network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	6.00	6.00	9.00	9.00	↓	No information supplied by the Audit Commission	14.48	1	No concerns	The funding for 2006/07 was focussed on local roads rather than A & B roads. The method of calculating this indicator changed during the year and therefore the targets and tolerances set for 2006/07 are invalid. Due to these changes the 2005/06 figure is not comparable to the 2006/07 figure. The Council's performance on principal roads places it among the best performing authorities for both Mets and Core Cities.
BV-224a CP-RM51	Percentage of the non-principal classified road network where maintenance should be considered	Road Maintenance	Annually %	Fall	13.00	12.00	15.00	15.00	↓	No information supplied by the Audit Commission	19.21	3	No concerns	The funding for 2006/07 was focussed on local roads rather than A & B roads. The method of calculating this indicator changed during the year and therefore the targets and tolerances set for 2006/07 are invalid. Due to these changes the 2005/06 figure is not comparable to the 2006/07 figure. The Council's performance on non-principal roads places it among the best performing authorities for both Mets and Core Cities.
BV-224b CP-RM52, CPA-E11	Percentage of the unclassified road network where structural maintenance should be considered	Road Maintenance	Annually %	Fall	23.51	19.50	26.19	26.19	↓	No information supplied by the Audit Commission	16.56	7	No concerns	Last year's PI was reported based on the survey of half the network. This PI reports the true condition of the whole network and is now a baseline for projection of Targets. The methodology for calculating this indicator has changed, and now we must use a 4 year average. This was only communicated to the authority recently and had City Services known about this before, we would have allowed for this in our target setting. As such, the 2006/07 result isn't comparable to the 2005/06 result. Please note, that had the calculation methodology not changed, we would have exceeded our targets and scored 19%. City Services will continue to track this indicator through a local indicator, LK1 224b.
LKI-HM2	The percentage of repairs to dangerous damage to roads and pavements which were carried out within 24 hours from the time of the authority first becoming aware of the damage.	Road Maintenance	Quarterly %	Rise	99.50	96.50	99.55	99.55	↑	N/A	N/A	N/A	No concerns	City Services has exceeded its target on this performance indicator. This is largely due to the mild weather we have experienced which has reduced the amount of flooding and freeze thaw action which contributes towards the damage to roads and pavements.
BV-99A1 CP-TM52	Number of people KSI in road traffic collisions	Road Safety	Annually No.	Fall	435.00	410.00	352.00	352.00	↑	83.00	291.75	7	No concerns	Figures relate to calendar year 2005
BV-99A2 CP-TM52	Percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Road Safety	Annually %	Fall	-1.81	-7.45	-19.10	-19.10	↑	-19.28	-1.86	6	No concerns	Figures relate to calendar year 2005, compared to 2004.
BV-99A3 CP-TM52	Percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Road Safety	Annually %	Fall	-21.48	-26.00	-36.50	-36.50	↑	-40.43	-13.45	3	No concerns	Figures relate to calendar year 2005, compared to 1994/98 average
BV-99B1 CP-TM53	Number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions	Road Safety	Annually No.	Fall	51.00	64.00	39.00	39.00	↑	11.00	45.50	6	No concerns	Figures relate to calendar year 2005
BV-99B2 CP-TM53	Percentage change in the number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions since the previous year	Road Safety	Annually %	Fall	-10.53	-12.30	-23.50	-23.50	↑	-26.45	-4.64	3	No concerns	Figures relate to calendar year 2005, compared to 2004
BV-99B3 CP-TM53	Percentage change in the number of children killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Road Safety	Annually %	Fall	-43.96	-29.70	-57.10	-57.10	↑	-55.73	-35.24	2	No concerns	Figures relate to calendar year 2005, compared to the 1994/98 average.
BV-99C1 CP-TM52	Number of people slightly injured in road traffic collisions	Road Safety	Annually No.	Fall	3,691.00	3,809.00	3,440.00	3,440.00	↑	717.50	2,598.38	7	No concerns	Figures relate to calendar year 2005
BV-99C2 CP-TM52	Percentage change in the number of people slightly injured in road traffic collisions since the previous year	Road Safety	Annually %	Fall	-7.93		-6.80	-6.80	↓	-8.55	-3.94	2	No concerns	Figures relate to calendar year 2005, compared to 2004.
BV-99C3 CP-TM52	Percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average	Road Safety	Annually %	Fall	-11.47	-8.60	-17.50	-17.50	↑	-21.08	-3.26	3	No concerns	Figures relate to calendar year 2005, compared to 1994/98 average.
BV-215a	The average number of days taken to repair a street lighting fault which is under the control of the local authority	Street Lighting	Quarterly Days	Fall	8.52	6.50	8.50	8.50	↑	3.43	5.03	7	Significant concerns	The information for July to December has been provided by SEC (the PFI provider). Information for quarter 1 is being checked by the Council as issues highlighted in the KPMG audit of the 2005/06 data are being examined. This indicator is now being reported monthly and SEC are having problems producing the Quarter 2 result.
BV-215b	The average time taken to repair a street lighting fault where response time is under the control of a Distribution Network Operator (DNO)	Street Lighting	Quarterly Days	Fall	7.17	8.30	9.00	9.00	↑	14.03	28.71	1	Some concerns	The information for the first half of the year is subject to review following the outcomes and recommendations of the 2005/06 BVPI audit by KPMG. The information for Quarter 2 has not been supplied by SEC and the indicator will now be reported monthly
LKI-SL2	Percentage of street lamps not working as planned	Street Lighting	Quarterly %	Fall	2.00	2.00	2.00	2.00	↑	N/A	N/A	N/A	No concerns	The performance listed for July-December has been provided by SEC (PFI provider). The council is examining the results from quarter 1 in relation to the outcomes of the KPMG audit. The predicted performance level has been set as 2.0 to reflect this examination of quarter 1 data and also because street lighting failures tend to be highest in winter months.

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BV-219a	Total number of conservation areas in the Local Authority area	Sustainable Development	Annually No.	Rise	63.00	65.00	64.00	64.00	↑	No information supplied by the Audit Commission	33.38	1	No concerns	Continued very slow progress due to lack of staff resources has meant no further designations have been possible this quarter. The intention had been to designate at least one of West Park and Far Headingley as CAs but these have not advanced following the delayed receipt of information from community groups and have been put back to 2007-08. However, Gledhow Valley CA was brought forward early due to development pressures.
BV-219b	Percentage of conservation areas in the Local Authority area with an up-to-date character appraisal	Sustainable Development	Annually No.	Rise	4.80	9.00	7.80	7.80	↑	31.81	29.08	6	No concerns	Continued very slow progress due to lack of staff resources has meant no further completed appraisals have been possible this quarter. Holbeck CA was appraised in April. The intention had been to designate and appraise at least one of West Park and Far Headingley CAs but these have not advanced following the delayed receipt of information from community groups and have been put back to 2007-08. However, the appraisal for the newly designated Gledhow Valley CA was brought forward early due to development pressures.
BV-219c	Percentage of conservation areas with published management proposals	Sustainable Development	Annually No.	Rise	0.00	0.00	0.00	0.00	↔	7.70	3.09	5	No concerns	
BV-103 CPA-E14	% of respondents satisfied with local provision of public transport information	Traffic Management	Survey %	Rise	43.00	Year on Year Increase	58.00	58.00	↑	59.50	57.13	4	No concerns	
BV-104	Percentage of respondents satisfied with local bus services	Traffic Management	Survey %	Rise	51.00	Year on Year Increase	62.00	62.00	↑	68.00	63.63	7	No concerns	
BV-165 CPA-E16	The percentage of pedestrian crossings with facilities for disabled people	Traffic Management	Quarterly %	Rise	82.10	96.50	82.10	82.10	↔	99.60	72.50	5	Significant concerns	In December 2006, agreement was reached with KPMG that a revised outcome of 82.1% for 2005-06 was appropriate. A survey to verify the random sample of 40 sites checked by Audit is currently being implemented. Until this is completed, performance will continue to be reported at 82.1%.
CP-TM50	Ensure the assessment of our Local Transport Plan scores an "excellent" progress report assessment	Traffic Management	Annually Text	Rise	N/A	Good	Good	Good		N/A	N/A	N/A		
LKI-TM2 CP-TM51, LAA-EDE21	Increase the percentage of inbound, non-car journeys in the morning peak-period	Traffic Management	Annually %	Rise	43.10	43.50	43.50	43.50	↑	N/A	N/A	N/A	No concerns	On track to achieve both LTP2 and corporate targets.
TM-E19	Intervention by the Secretary of State under Traffic Management Act powers	Traffic Management	Annually Yes/No	No					↔	N/A	N/A	N/A	Some concerns	

	Result	Target*
Percentage of indicators achieving target at year end - based in Predicated Full Year Result	70.5%	Greater than 53%
Percentage of indicators showing a year on year improvement	56.3%	Greater than 67%
Percentage of indicators showing a year on year decline	31.3%	Less than 22%
Percentage of indicators in All England Top Quartile	11.5%	Greater than 12%
Percentage of indicators in All England Bottom Quartile	34.6%	Less Than 34%